

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SHIRLEY J. BELLOWS

COMPLAINANT

VS.

KENTUCKY-AMERICAN WATER COMPANY

DEFENDANT

CASE NO. 93-183

O R D E R

This matter arises before the Commission on a complaint filed with the Commission by Shirley J. Bellows ("Ms. Bellows") against the Kentucky-American Water Company ("Kentucky-American").

The Commission, on its own motion, HEREBY ORDERS that:

1. Kentucky-American, represented by counsel, and Ms. Bellows shall appear at a scheduled hearing for July 29, 1993, at 10:00 a.m., Eastern Daylight Time, in Hearing Room 1 of the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky, for the purpose of allowing the parties to present all evidence regarding the complaint.

2. Within 14 days of the date of this Order, Kentucky-American shall file with the Commission 5 copies of the following information:

a. Provide the name of the employee(s) who performed each reading of Ms. Bellow's meter since she began service.

b. Provide the address and time of each additional meter reading performed by the employee on the day when Ms. Bellows' meter was read.

c. Provide the test and history card information on the complainant's meter.

d. Provide the type of meter at the Bellows' residence and the manufacturer.

e. Provide the name of the employee who performed the complaint meter testing on February 17, 1993.

f. Provide name of the employee who checked the premises located at 391 Lynnwood Court on May 24, 1993.

g. Provide the date of the next reading of the complainant's meter for billing purposes.

Done at Frankfort, Kentucky, this 17th day of June, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director